JUN 202012

Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(a)(2) through (a)(6) and (h) McDonough Telephone Cooperative

FCC Mail Room

June 15, 2012

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, D.C. 20554

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for McDonough Telephone Cooperative, Study Area Code 341047. McDonough Telephone Cooperative is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact me via email at buchanan@mdtc.net or by phone at 309-776-3211.

Sincerely,

Bill Buchanan President

Enclosures

Cc: Illinois Commerce Commission

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OUTAGE REPORTING - §54.313 (a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

Date of Outage	Time of Outage	Description of Outage and Resolution	Particular Services Affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
_		Frontier	-	All		
04/11/11	8:05pm	equipment failure	Toll calls	exchanges		3088

UNFULFILLED SERVICE REQUESTS - §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

McDonough Telephone Cooperative, study area 341047, had no unfulfilled requests for service during calendar year 2011.

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

<u>During calendar year 2011, McDonough Telephone Cooperative, study area 341047, received 0 complaints per 1,000 working access lines.</u>

§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES

Service Quality Standards and Consumer Protection Rules Annual Certification

William (Bill) Buchanan	President	McDonough Telephone Coop.
Printed Name of Of	ficer Title of Officer	Company Name
I am authorized to pro	ovide this certification on behalf of t	the Company. I hereby certify that the
Company is in compliant	ce with applicable service quality standa	ards and consumer protection rules.
Executed on	06/15/2012	
	Date	
Signature	Mitale	
	Bill Buchanan	
Printed/Typed Name		

§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

William (Bill) Buchanan	President	McDor	nough Telephone Coop.
Printed Name of O	fficer Title of Offi	cer	Company Name
I am authorized to pro	ovide this certification on beha	f of the Company.	I hereby certify that the
Company is capable of	functioning in emergency situation	ons. The Company ha	as a reasonable amount of
back-up power to ensu	ure functionality without an ext	ernal power source,	is able to reroute traffic
around damaged faciliti	es, and is capable of managing tra	affic spikes resulting f	rom emergency situations.
Executed on	06/15/2012		• • • •
	Date		
Signature	Tutulen		
	Bill Bucha	nan	
Printed/Typed Name			

ADDITIONAL VOICE RATE DATA - §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2011, McDonough Telephone Cooperative, Study Area 341047, did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.